

# **Privacy Policy for Whittington Soccer Centre**

Last Updated: 01/01/2024

Whittington Soccer Centre ("we," "our," or "us") values your privacy and is committed to protecting your personal information. This Privacy Policy explains how we collect, use, and safeguard the information provided when parents or guardians book our services online.

### **1. Information We Collect**

When you book online, we may collect the following types of information:

Personal Information: Name, email address, phone number, and home address.

Child's Information: Name, age, medical details (if provided), and any additional notes relevant to their participation.

Payment Information: Billing address and payment details processed securely via third-party payment gateways.

# 2. How We Use Your Information

The information you provide is used to:

Process your booking and payments.

Communicate updates regarding sessions, cancellations, or other important information. Ensure the safety and well-being of participants during our activities. Improve our services and tailor our offerings to your needs.

### **3. Sharing Your Information**

We do not sell or share your personal information with third parties, except:

Service Providers: Payment processors, booking platforms, or other essential service providers to manage your booking.

Legal Obligations: When required to comply with legal processes or protect the safety of our participants.

# 4. Data Storage and Security

Your data is stored securely using industry-standard encryption and access controls. Payment information is handled by trusted third-party payment processors that comply with relevant data protection regulations. We retain your personal data only as long as necessary to fulfill the purposes outlined in this policy or as required by law.

# WHITTINGTON SOCCER CENTRE

Whittington Soccer Centre

www.whittington-sc.co.uk

## 5. Your Rights

WHITTINGTON

Fun. Friends. Fo

You have the right to:

Access, update, or correct your personal information. Request deletion of your data, subject to legal or operational requirements. Withdraw consent for non-essential communications. To exercise these rights, contact us at: [Insert Contact Email]

### 6. Cookies and Online Tracking

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Our booking platform may use cookies or similar technologies to improve functionality and enhance your experience. You can adjust your browser settings to decline cookies, but this may affect the usability of our site.

## 7. Changes to This Privacy Policy

We may update this policy from time to time. Updates will be posted on our website with the "Last Updated" date at the top.

### 8. Contact Us

If you have questions about this Privacy Policy or how we handle your data, please contact us at:

Whittington Soccer Centre Email: whittingtonsoccercentre@gmail.com Phone: 07984961631

By using our online booking system, you acknowledge that you have read and understood this Privacy Policy.